FAQs About Payments

What forms of payment does CCC accept?

Payments may be made by check (personal or bank), money order, or cash. Credit card and ACH payments are accepted though the brightwheel app.

If you use online BillPay, please be aware that your payment is *not* an automatic transfer. The bank mails CCC a paper check. To ensure that the check arrives at CCC by the tuition due date on Fridays, please set your delivery date biweekly to the **Tuesday** before tuition is due.

When is tuition due? When is it considered late?

Tuition is due by 5:30 PM every other Friday, with some exceptions for school closures. Tuition rates and due dates can be found <u>here</u>. Any tuition payments placed in the tuition box after 5:30 PM on the due date are considered late and will be charged a \$25 fee.

I will be on vacation when tuition is due. Can I pay when I get back?

Per policy established by the CCC Board of Directors, all late tuition payments are charged a \$25 fee. If you know your child will be out, please place a post-dated check in the tuition box. Your check will not be deposited until the tuition due date. Online payments are another recommended option.

My child is sick today; can I pay tuition on Monday?

As mentioned above, per policy established by the CCC Board of Directors, all late tuition payments are charged a \$25 fee. Last-minute tuition payment emergencies can arise when a child is sick, a car breaks down, a checkbook is left at home, etc. to avoid late fees caused by these various situations, it is recommended that you use online banking or get in the habit of dropping off your (post-dated) check earlier in the week.

My statement says I owe tuition on Friday but I paid it on Monday. What's going on?

Early payments are not credited to your account until the day tuition is due, at the earliest. Statements may also go out before a late payment is credited. Statements are e-mailed at least a week before tuition is due in order to provide families with sufficient notice of the amount due.